



# June Newsletter

## Best Practice Award 2010

Tinkable-gets "Best Practice Award 2010".

Recently Tinkable proudly accepted the award for "Best Practice 2010". We owe a very big thank you to our Nurses, Doctors, therapist and admin staff. The Clinic was assessed on Quality of Service, Clinical Governance, Patient aftercare and many other aspects. We are very proud to hold this award.



We would like to thank all our clients who were selected at random and interviewed by the examiners. It was their positive feedback that helped in our selection for "Best Practice 2010".

## Self Regulation For Botox Injections

Since 2007 the Aesthetic Industry has been involved in developing a "Self Regulation Scheme". In order for Tinkable to comply with these developing set of regulations, patients making appointments will be asked to complete a Medical Questionnaire prior to their treatment date.

This can be done:

- Preferably through the clinics location page on our website
- By Fax
- By Phone

Please note that patients who do not do this may in some cases have their treatment deferred until a later date.

## Tinkable Events

### Focus Group

We are asking for 10 clients to participate in a focus group.

The topic is "Patient Experience". Our objective for the discussion is to see how we can improve your visits to Tinkable. If you would like to participate, just email or call us and when we have your details we will organise a time and date that suits all.

### Free Beauty Treatments Week

Kate Wood is an award winning beauty therapist at Tinkable. She is one of the first therapists in the UK to complete a University Degree Foundation Course in "Beauty Therapy Management".

We want you to meet Kate and to help you to do this, we are offering free Beauty treatments with Kate. This will start on Monday 14th June and finish Saturday 18th June. You can select free of charge any of the treatments from our list of Beauty treatments.

"First come, first served". Just call 01384 373734 to secure your preferred date, time and treatment.

### Botox Day

**28<sup>th</sup> June at our Birmingham Clinic only** For this day only all Botox treatments are reduced by £40. Therefore one area of botox will be £129 on this day. Card holders have priority for booking on this day so call now, 01384373734.

